

VENUES

SYDNEY

9 August 2011
QUAY WEST SYDNEY
98 Gloucester Street,
The Rocks NSW 2000
Tel: (02) 9240 6000

ADELAIDE

22 August 2011
SEBEL PLAYFORD
ADELAIDE
120 North Terrace
Adelaide SA 5000
Tel: (08) 8213 8888

MELBOURNE

7 September 2011
THE SEBEL MELBOURNE
394 Collins Street
Melbourne Vic 3000
Tel: (03) 9211 6600

IN-HOUSE

Enquiries conducting
Customer Service
for Library Staff in-house
to Jill Moor at PICS
on (03) 9835 8900 or
jillmoor@pics.com.au

Registration and enquiries, please contact:

Jill Moor - P.I.C.S.
PO Box 1040
Hawthorn, Vic 3122
T: 03 9835 8900
F: 03 9835 8999
E: registrations@pics.com.au

Register Online:
www.pics.com.au

PERFORMANCE
IMPROVEMENT
CONFERENCES &
SEMINARS

P i C S
www.pics.com.au

Fee: The registration fee, including GST, is \$660 per attendee including lunches, refreshments and workshop papers.

ALIA Discount: A special discount is offered to current members of ALIA, (individual and institutional). The registration fee, including lunches, refreshments and workshop papers is \$594

Registration: Register online at www.pics.com.au or forward the completed registration form by fax, post or email to secure your place. Payment must be made prior to the workshop

GST: Fees quoted include 10% GST. Registered entities will be able to claim an input tax credit for GST charges on taxable supplies made by PICS. It is the responsibility of those entities to assess their eligibility for any such tax credit.

Payment: On receipt of your registration a GST invoice will be issued by PICS. Payment may be made by cheque payable to PICS, credit card, or electronic transfer.

Cancellations: Should you be unable to attend, a substitute attendee is always welcome at no extra charge. Alternatively, we will make full and prompt refund for cancellations received fourteen days prior to commencement of the workshop less a 20% administration fee.

Accommodation: If accommodation is required it may be booked privately at the conference hotel. Ask for the conference discount rate.

Single accommodation is:

SYDNEY	Quay West Sydney	(02) 9240 6000
ADELAIDE	The Sebel Playford	(08) 8213 8888
MELBOURNE	The Sebel Melbourne	(03) 9211 6600

REGISTRATION FORM

PICS ABN: 15 062 943 766

One form per person.
Photocopy if necessary.

Customer Service for Library Staff

Please complete and return with your payment to PICS as soon as possible. Registration Fees are payable in advance.

Surname _____

First Name (for badge) _____

Position _____

Company Name _____

Address _____

City _____ Postcode _____

Tel () _____ Fax () _____

Email _____

I wish to attend: **SYDNEY** **ADELAIDE** **MELBOURNE**

Discount: **ALIA DISCOUNT**

CHEQUES PAYABLE TO P.I.C.S. OR CHARGE TO:

VISA **MASTERCARD** **AMEX** **DINERS**

Account Number _____

Name (Please Print) _____ Expiry Date _____

Authorised Signature _____ Authorised Amount _____

PICS is 100% Australian owned and managed

In the event of unforeseen circumstances, PICS reserves the right to substitute other speakers or otherwise amend the program as necessary.