

## VENUES

### PERTH

22 March 2011  
CROWNE PLAZA PERTH  
54 Terrace Road  
East Perth WA 6084  
Tel: (08) 9325 3811

### BRISBANE

30 March 2011  
MERCURE BRISBANE  
85-87 North Quay  
Brisbane QLD 4000  
Tel: (07) 3236 3300

### MELBOURNE

5 May 2011  
THE METROPOLE  
44 Brunswick Street  
Fitzroy VIC 3065  
Tel: (03) 9411 8100

### SYDNEY

12 May 2011  
QUAY WEST SYDNEY  
98 Gloucester Street,  
The Rocks NSW 2000  
Tel: (02) 9240 6000

## IN-HOUSE

Enquiries conducting Event Management for Libraries in-house to Jill Moor at PICS on (03) 9835 8900 or [jillmoor@pics.com.au](mailto:jillmoor@pics.com.au)

## Registration and enquiries, please contact:

**Jill Moor - P.I.C.S.**  
**PO Box 1040**  
**Hawthorn, Vic 3122**  
**T: 03 9835 8900**  
**F: 03 9835 8999**  
**E: [registrations@pics.com.au](mailto:registrations@pics.com.au)**

**Register Online:**  
**[www.pics.com.au](http://www.pics.com.au)**

**P**ERFORMANCE  
**I**MPROVEMENT  
**C**ONFERENCES &  
**S**EMINARS

**P i C S**  
[www.pics.com.au](http://www.pics.com.au)

**Fee:** The registration fee, including GST, is \$660 per attendee including lunches, refreshments and workshop papers.

**ALIA Discount:** A special discount is offered to current members of ALIA, (individual and institutional). The registration fee, including lunches, refreshments and workshop papers is \$594

**Registration:** Register online at [www.pics.com.au](http://www.pics.com.au) or forward the completed registration form by fax, post or email to secure your place. Payment must be made prior to the workshop

**GST:** Fees quoted include 10% GST. Registered entities will be able to claim an input tax credit for GST charges on taxable supplies made by PICS. It is the responsibility of those entities to assess their eligibility for any such tax credit.

**Payment:** On receipt of your registration a GST invoice will be issued by PICS. Payment may be made by cheque payable to PICS, credit card, or electronic transfer.

**Cancellations:** Should you be unable to attend, a substitute attendee is always welcome at no extra charge. Alternatively, we will make full and prompt refund for cancellations received fourteen days prior to commencement of the workshop less a 20% administration fee.

**Accommodation:** If accommodation is required it may be booked privately at the conference hotel. Ask for the conference discount rate.

PERTH	Crowne Plaza Perth	(08) 9325 3811
BRISBANE	Mercure Brisbane	(07) 3236 3300
MELBOURNE	Radisson on Flagstaff	(03) 9322 8000
SYDNEY	Quay West Sydney	(02) 9240 6000

## REGISTRATION FORM

**PICS ABN: 15 062 943 766**

One form per person.  
Photocopy if necessary.

## Event Management for Libraries

Please complete and return with your payment to PICS as soon as possible. Registration Fees are payable in advance.

Surname \_\_\_\_\_

First Name (for badge) \_\_\_\_\_

Position \_\_\_\_\_

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Postcode \_\_\_\_\_

Tel ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_

Email \_\_\_\_\_

I wish to attend:  **PERTH**  **BRISBANE**  **MELBOURNE**  **SYDNEY**

Discount:  **ALIA DISCOUNT** MEMBERSHIP NO. \_\_\_\_\_

CHEQUES PAYABLE TO P.I.C.S. OR CHARGE TO:

**VISA**  **MASTERCARD**  **AMEX**  **DINERS**

Account Number \_\_\_\_\_

Name (Please Print) \_\_\_\_\_ Expiry Date \_\_\_\_\_

Authorised Signature \_\_\_\_\_ Authorised Amount \_\_\_\_\_

**PICS is 100% Australian owned and managed**

In the event of unforeseen circumstances, PICS reserves the right to substitute other speakers or otherwise amend the program as necessary.