

## VENUES

### MELBOURNE

5 September 2011  
THE METROPOLE  
44 Brunswick Street  
Fitzroy VIC 3065  
Tel: (03) 9411 8100

### BRISBANE

7 September 2011  
MERCURE BRISBANE  
85-87 North Quay  
Brisbane QLD 4000  
Tel: (07) 3236 3300

### SYDNEY

9 September 2011  
QUAY WEST SYDNEY  
98 Gloucester Street  
The Rocks, Sydney 2000  
Tel: (02) 9240 6000

### ADELAIDE

16 September 2011  
HILTON ADELAIDE  
233 Victoria Square  
Adelaide SA 5000  
Tel: (08) 8217 2000

## IN-HOUSE

Enquiries conducting  
Introduction to Library Metrics  
in-house to Jill Moor at PICS  
on (03) 9835 8900 or  
jillmoor@pics.com.au

## Registration and enquiries, please contact:

**Jill Moor - P.I.C.S.**  
**PO Box 1040**  
**Hawthorn, Vic 3122**  
**T: 03 9835 8900**  
**F: 03 9835 8999**  
**E: registrations@pics.com.au**

**Register Online:**  
**www.pics.com.au**

**P**ERFORMANCE  
**I**MPROVEMENT  
**C**ONFERENCES &  
**S**EMINARS

**P i C S**  
www.pics.com.au

**Fee:** The registration fee, including GST, is \$770 per attendee including lunches, refreshments and workshop papers.

**ALIA Discount:** A special discount is offered to current members of ALIA, (individual and institutional). The registration fee, including lunches, refreshments and workshop papers is \$693

**Registration:** Register online at [www.pics.com.au](http://www.pics.com.au) or forward the completed registration form by fax, post or email to secure your place. Payment must be made prior to the workshop

**GST:** Fees quoted include 10% GST. Registered entities will be able to claim an input tax credit for GST charges on taxable supplies made by PICS. It is the responsibility of those entities to assess their eligibility for any such tax credit.

**Payment:** On receipt of your registration a GST invoice will be issued by PICS. Payment may be made by cheque payable to PICS, credit card, or electronic transfer.

**Cancellations:** Should you be unable to attend, a substitute attendee is always welcome at no extra charge. Alternatively, we will make full and prompt refund for cancellations received fourteen days prior to commencement of the workshop less a 20% administration fee.

**Accommodation:** If accommodation is required it may be booked privately at the conference hotel. Ask for the conference discount rate.

MELBOURNE	The Metropole	(03) 9411 8100
BRISBANE	Mercure Brisbane	(07) 3236 3300
SYDNEY	Quay West Sydney	(02) 9240 6000
ADELAIDE	Hilton Adelaide	(08) 8217 2000

## REGISTRATION FORM

**PICS ABN: 15 062 943 766**

One form per person.  
Photocopy if necessary.

## Introduction to Library Metrics

Please complete and return with your payment to PICS as soon as possible. Registration Fees are payable in advance.

Surname \_\_\_\_\_

First Name (for badge) \_\_\_\_\_

Position \_\_\_\_\_

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Postcode \_\_\_\_\_

Tel ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_

Email \_\_\_\_\_

I wish to attend:  MELBOURNE  BRISBANE  SYDNEY  ADELAIDE

Discount:  ALIA DISCOUNT MEMBERSHIP NO. \_\_\_\_\_

CHEQUES PAYABLE TO P.I.C.S. OR CHARGE TO:

VISA  MASTERCARD  AMEX  DINERS

Account Number \_\_\_\_\_

Name (Please Print) \_\_\_\_\_ Expiry Date \_\_\_\_\_

Authorised Signature \_\_\_\_\_ Authorised Amount \_\_\_\_\_

**PICS is 100% Australian owned and managed**

In the event of unforeseen circumstances, PICS reserves the right to substitute other speakers or otherwise amend the program as necessary.